Notice of Non-Discrimination

In accordance with Section 1557 of the Affordable Care Act, it is the policy of Hospice of the Foothills to not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identify; and sex stereotypes). As such, Hospice of the Foothills has a written grievance procedures that provides for the prompt and equitable resolution of grievances alleging any action that would be prohibited by Section 1557.

Hospice of the Foothills provides reasonable modifications for individuals with disabilities, and appropriate auxiliary aids and services, including qualified interpreters for individuals with disabilities and information in alternate formats, such as braille or large print, free of charge and in a timely manner, when such modifications, aids, and services are necessary to ensure accessibility and an equal opportunity to participate to individuals with disabilities.

Hospice of the Foothills provides language assistance services, including electronic and written translated documents and oral interpretation, free of charge and in a timely manner, when such services are a reasonable step to provide meaningful access to an individual with limited English proficiency.

In the event language interpretation is needed, Hospice of the Foothills is contracted with **Cyracom Language Interpretation Services**.

If sign language is the most effective means of communication, Hospice of the Foothills utilizes **Northern California Deaf and Hard of Hearing Center** or **norcalcenter.org** to provide signing services.

Any person who believes that Hospice of the Foothills has subjected someone to discrimination based on race, color, national origin (including limited English proficiency and primary language), age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions, sexual orientation; gender identity, and sex stereotypes may file a grievance.

Filing a grievance does not prevent a person from pursuing other legal or administrative remedies, including filing a complaint of discrimination in court or with the U.S. Department of Health and Human Services, Office for Civil Rights. A person can file a complaint of discrimination electronically through the Office for Civil Rights Complaint Portal, which is available at: https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf, or by mail or phone at:

U.S Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019 TDD: 1-800-537-7697

Complaint forms are available at: https://www.hhs.gov/ocr/complaints/index.html

It is against the law for Hospice of the Foothills to intimidate, threaten, coerce, retaliate, or otherwise discriminate against anyone who files a grievance, or participates in the investigation of a grievance for the purpose of interfering with any right or privilege secured by Section 1557.

Section 1557 Coordinator Contact Information

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