Foothills Compassionate Care | Hospice of the Foothills | Sierra Community Palliative Care | Foothills Gift & Thrift

FOOTHILLS COMPASSIONATE CARE **FAQ**

WHY FOOTHILLS COMPASSIONATE CARE?

The name Foothills Compassionate Care better reflects the full range of services we provide and our commitment to comprehensive, compassionate care. While hospice care remains at the heart of what we do, we offer a myriad of services including palliative care, grief support, caregiver support, community education, and our Gift & Thrift stores. The new name encompasses all these services under one umbrella, aligning with our mission to support our community through every stage of life.

WAS HOSPICE OF THE FOOTHILLS BOUGHT OR SOLD?

No. You have known us as Hospice of the Foothills, one of the region's most beloved nonprofits, since 1979. As Foothills Compassionate Care, Hospice of the Foothills remains the same on every level. We want to be sure the community really understands the breadth of our offerings. Hospice of the Foothills will remain a core part of Foothills Compassionate Care.

DOES THIS MEAN THE SERVICES YOU PROVIDE HAVE CHANGED?

No, our core services remain the same. We continue to offer the highest quality of hospice and palliative care, grief support, and caregiver services. We will also be adding more education and support services. The name Foothills Compassionate Care is intended to unify all these offerings under a single, recognizable brand representing our comprehensive care approach and set us up for the next 50 years of service to this community.

HOW DOES THIS AFFECT HOSPICE OF THE FOOTHILLS?

Hospice of the Foothills continues to be a vital part of our organization. It now operates as a program under the umbrella name of Foothills Compassionate Care. This integration allows us to maintain our legacy of exceptional hospice care while expanding our services to meet the diverse needs of our community.

WILL THE QUALITY OF CARE BE AFFECTED BY THIS CHANGE?

Absolutely not. The quality of care you receive will remain high as it has always been. Our commitment to compassionate, patient-centered care is stronger than ever. We are accredited by the Joint Commission, have a 4-star rating from Medicare's Family Caregiver Survey, and are recognized in the ''We Honor Veterans'' program. These standards will not change.

WHY WAS THIS DONE NOW?

After thoughtful consideration by our staff, Board of Directors, Board of Trustees, donors, volunteers, and community partners, we decided to highlight all of our services under one umbrella name. It reflects our ongoing commitment to continuous improvement and responsiveness to the evolving needs of our community. As we celebrate 45 years of service, this change positions us for future growth and allows us to better communicate the breadth of our services. We are excited for the future and look forward to more under this umbrella name.

WILL THIS IMPACT HOW I DONATE OR SUPPORT THE ORGANIZATION?

No, your donations and support will continue to benefit the programs and services of Foothills Compassionate Care directly. Our commitment to transparency and effective use of resources remains unchanged. Donations can still be made in the same ways as before, and we are deeply grateful for your continued support.

HOW WILL I RECOGNIZE THE NEW BRAND IN THE COMMUNITY?

You will see our Foothills Compassionate Care branding across all of our communications, including our website, social media, brochures, and at our Gift & Thrift stores. The updated Hospice of the Foothills logo retains elements of our original design, such as the iconic tree, to honor our legacy while embracing a more inclusive and comprehensive identity.

WHAT ABOUT FRIENDS OF HOSPICE?

Friends of Hospice will continue to operate as before—nothing has changed. Historically they have always been a fundraising auxiliary that raises over $200,000 a year to help support our programs.

HOW DO I SHARE FOOTHILLS COMPASSIONATE CARE WITH MY GROUP OR ORGANIZATION?

We are always happy to come to speak to any group who would like to know more about the services we provide. Please contact us at 530.272.5739 and ask for the Community Relations department.

WHO SHOULD I CONTACT IF I HAVE MORE QUESTIONS ABOUT FOOTHILLS COMPASSIONATE CARE OR THE PROGRAMS WITHIN?

We are here to help! If you have any further questions or need more information about our expansion, please contact us at 530.272.5739 or email us at info@foothills-cares.org.

We are always happy to discuss how this change benefits you and our community.

FOOTHILLS COMPASSIONATE CARE, *a non-profit organization founded and funded by the caring community of Nevada County, is here to offer our expertise and support. We are deeply committed to your well-being, and we will walk you through the eligibility process, coordinate care with your existing physicians, connect you to resources, provide training and support, and answer your questions 24/7, 365 days a year.*

HOSPICE OF THE FOOTHILLS *focuses on enhancing the quality of life for patients and their caregivers living with a life-limiting illness. We provide expert care during the last phases of an incurable disease so you can focus on life's most precious moments. We will be there when you need us—wherever, whenever, and however you need us.*

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